



International Institute for Peace through Tourism

Institut international pour la paix par le tourisme

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*Third  
Global  
Conference*

***Building Bridges  
of  
Peace, Culture & Prosperity  
Through Sustainable Tourism***

*Scottish Conference & Exhibition Centre  
Glasgow  
Scotland*

*17-21 October 1999*

## Third Global Conference:

### Background

The International Institute for Peace through Tourism (I IPT) was founded in 1986, the UN International Year of Peace, with a vision of harnessing the immense power of the travel and tourism industry as the world's first "Global Peace Industry", an industry that contributes to:

- international understanding and co-operation
- heritage preservation
- an enhanced environment - both built and natural
- sustainable development with a particular focus on bridging the gap of have and have not regions of the world.

The I IPT First Global Conference: Tourism - A Vital Force for Peace (Vancouver, 1988) brought together delegates from 67 countries and served to *heighten awareness* to these values of tourism. The I IPT Second Global

Conference: Building A Sustainable World through Tourism, Montreal 1994, *demonstrated* the potential of tourism to contribute to a peaceful and sustainable world. Presentations included concrete 'real life' case studies of "Success Stories" at local, national and international level from both the public and private sectors as well as NGOs and related sectors such as Parks, Culture and Environment.

The I IPT Third Global Conference: Building Bridges of Peace, Culture and Prosperity through Sustainable Tourism continues with the idea of "Success Stories" as in the Second Global Conference and goes one step further. The Year 2000 will be the UN International Year of a Culture of Peace. Our intent with the Third Global Conference is to identify actual projects and programmes to be launched in the Year 2000 which contribute to a "Culture of Peace through Tourism".

### Aim & Objectives

The aim of the Conference is to promote tourism initiatives which contribute to building bridges of understanding, co-operation and mutual support towards sustainable human, social, cultural and economic development in the 21<sup>st</sup> Century. Particular emphasis will be placed on building two-way bridges between developed, developing and emerging market economies.

Conference Objectives are:

1. Presentation and discussion of 150 'real life' case studies of "Success Stories" from

a diverse range of both developed and developing nations.

2. Identification of specific projects and programmes to be developed and launched in the Year 2000.
3. Development of a draft "21<sup>st</sup> Century Agenda for Peace through Tourism".
4. Provide a forum for leading thinkers and practitioners for sharing and developing concepts and practical management techniques for achieving socially and environmentally responsible tourism.

### Participants

The Conference brings together participants from more than 50 countries representing each region of the world and the diverse sectors of the travel and tourism industry including educational, public and private sectors as well as NGOs and related sectors

such as parks, culture, heritage, environment and international exchange programmes.

The programme is designed to explore linkages among these various sectors and collaborative inter-disciplinary approaches to achieving the aims of the Conference.

## *Support for the Conference*

We extend our sincere appreciation to the organisations whose support made the Conference possible including:

The City of Glasgow  
Glasgow Development Agency  
Greater Glasgow & Clyde  
Valley Tourist Board  
Rotary Clubs of Glasgow

Scottish Tourist Board  
University of Strathclyde  
University of Glasgow  
The Govan Initiative  
The Inner Wheel

## *Inter-Faith Service*

An Inter-faith Service of eight major faiths will mark the beginning of the Conference. The Inter-Faith Service will be conducted at the historic Bute Hall, University of Glasgow. The Service has been organised by

an Inter-Faith Committee from Glasgow which was brought together specifically for this purpose. We would like to thank the Theology Faculty of the University of Glasgow for their collaboration in this effort.

## *Peace Garden*

A ceremony dedicating a Peace Garden as a legacy of the IPT Third Global Conference will follow the Inter-faith Service. The ceremony will include the planting of a "Peace Pole" being presented by the World Peace Prayer Society, a Peace Pipe Ceremony conducted by a Native Elder from Canada

and participation of citizens from the local Govan community. We would like to thank the Rotary Clubs of Glasgow, the Glasgow City Parks Department, and the Govan Initiative for their support and collaboration in making the Dedication possible.

## *Civic Reception*

Delegates from more than 50 countries and their guests will come together to greet old friends and make new ones on Sunday evening at a Civic Welcome Reception being hosted by Glasgow City Council. All delegates and their accompanying persons are invited to attend the Reception in the historic City Council Chambers, the architectural "Jewel in the Crown" of Glasgow. Traditional dress is encouraged.

## *International Student Forum sponsored by Johnson & Wales University (USA)*

The young people in the Tourism, Hospitality and Hotel Programmes of our colleges and universities will be the leaders of our industry in the 21<sup>st</sup> Century. We welcome their important participation with us and the sharing of their creative insights with other delegates. Students will also have the opportunity to meet among themselves and network at specific times arranged for

this purpose. IPT would like to express its appreciation to the University of Strathclyde and Dr Tom Baum, Academic Chair of the Conference, and to Johnson and Wales University (USA), Sponsor of the International Student Forum and Professor Robert W Blanchard, Director, Hospitality Programmes.

## *Peace Train*

The International Institute for Peace through Tourism appreciates the support of Virgin Trains in providing a special discounted fare for University Students and others attending the Third Global Conference in a special "Peace Train" from London to Glasgow.

## *Endorsements*

IIPT is proud to have the Third Global Conference endorsed by:

United Nations Environment Programme  
UNESCO

World Tourism Organisation  
World Travel & Tourism Council

## *IIPT Ambassador for Peace Award*

The International Institute for Peace Through Tourism is proud to present its Second IIPT Ambassador for Peace Award to Airline Ambassadors International. The Award will be presented at a Special Awards Luncheon on Tuesday 19 October. Since its founding in December 1996, the Airline Ambassadors network of volunteers has hand-delivered \$4 million dollars in aid on 32 humanitarian missions, escorted 500 children in need, assisted at over 50 special events and involved 60,000 children in its programmes. Airline Ambassadors are not only providing humanitarian aid, but building relationships through travel that express their humanity and compassion.

In the past year, Airline Ambassadors have coordinated humanitarian missions to 15 countries delivering medical supplies, school supplies, clothing and food; but more importantly, their love and caring. They have developed relationships with children in Brazil, Colombia, the Dominican Republic, El Salvador, Guatemala, Haiti, Honduras, India, Mexico, Nepal, Nicaragua, the Philippines, Romania, Senegal and the

United States, who will receive the continued care and assistance of Airline Ambassadors on an on-going basis. Airline Ambassadors also responded to the crises of Hurricane Mitch and Kosovo in a way that made a substantive difference.

Every mission is a life changing experience for the volunteers who participate, including airline personnel, youth, retirees, medical and business professionals and other men and women of goodwill. Most of us would like to make a difference in the world – we simply don't know how to get involved. Airline Ambassadors offers an opportunity to match unique skills and talents to world need and bring compassion into action.

Airline Ambassadors International exemplifies the values and vision of "Tourism As A Global Peace Industry" and the belief that every traveller is potentially an "Ambassador for Peace". We take great pleasure in awarding the second IIPT Ambassador for Peace Award to Airline Ambassadors International.

## *IIPT Credo of The Peaceful Traveller*

Grateful for the opportunity to travel and to experience the world, and because peace begins with the individual, I affirm my personal responsibility and commitment to:

- Journey with an open mind and gentle heart
- Accept with grace and gratitude the diversity I encounter
- Revere and protect the natural environment which sustains all life
- Appreciate all cultures I discover

- Respect and thank my hosts for their welcome
- Offer my hand in friendship to everyone I meet
- Support travel services that share these views and act upon them
- And by my spirit, words and actions –
- Encourage others to travel the world in peace.

International Institute for Peace through  
Tourism

## *Support for Conference Aim & Objectives*

We are pleased to acknowledge the following organisations which have collaborated with us in support of the Conference Aims and Objectives

- Airline Ambassadors International  
Africa Travel Association  
Africa Travel Magazine  
Air Travel Journal  
Annals of Tourism Research  
Association of National Tourist Office Representatives  
Association of Scottish Visitor Attractions  
Astra Country Inn & Countryside Ltd. (Jamaica)
- Baltic Tourism Commission  
British Air Transport Association  
British Holiday and Home Parks Association  
British Resorts Association  
British Tourist Authority  
B-There.Com
- Canada 3000  
Canadian Traveler Magazine  
Caribbean Tourism Organisation  
City of Glasgow  
Confederation of Passenger Transport UK  
Council for Hotel, Restaurant and Institutional Training  
Council for Travel and Tourism
- Ecotourism Society  
English Tourism Council  
European Travel Commission
- Family Holiday Association  
Friends of the United Nations
- GKIC International Consultants  
Glasgow Chamber of Commerce  
Glasgow Development Agency  
Global Environment Facility  
Global Tourism Solutions  
Govan Initiative  
Greater Glasgow & Clyde Valley Tourist Board  
Green Globe  
Group Travel Organisers Association
- Guild of Travel and Tourism
- Hague Appeal for Peace  
Holiday Centres Association
- Inner Wheel  
International Business Travel Association
- International Council for Caring Communities  
International Hotel Environment Initiative
- Johnson & Wales University  
Johnson State College (Vermont)  
Jornal A Gazeta Do Iguacu (Brazil)
- Lyndonville State College (Vermont)
- Maldives Tourism Association  
Multiple Travel Association
- Nature Conservation Research Centre (Ghana)  
Niagara University  
Northern Ireland Tourist Board  
Nurture Our World
- Omikron Group/Zimmer Hundley Associates  
Odyssey Communications  
Pacific Asia Travel Association  
Pash Travel  
Planeta.com  
Professional Association of Innkeepers International
- Rotary Clubs of Glasgow
- Scottish Enterprise  
Scottish Hotel School, University of Strathclyde  
Scottish Passenger Agents Association  
Scottish Tourism and Environmental Forum  
Scottish Tourist Board  
Southern Africa Travel Organisers Association  
Sustainable Communities through Tourism Foundation (Jamaica)
- Tacaribe Tours  
The Andersen Group Architects, Ltd.  
The Bradford Group  
The Fontayne Group  
The Olsen Group  
The Tourism Society  
Tourism and Wildlife (India)  
Tourism Concern  
Tourism for All  
Tourism, Recreation Research Journal (India)  
Trans/Formation 2000  
Travel Agent Magazine

Travel News Asia  
Travel Radio  
Travel & Tourism Research Association

UK Department of Culture, Media & Sport  
Union of Local Authorities (Israel)  
United Nations Environment Programme  
University of Colorado  
University of Glasgow  
University of Hawaii

University of Vermont  
University of Wisconsin

V.Kabes Consulting

Wales Tourist Board  
World Tourism Foundation  
World Tourism Organisation  
World Travel & Tourism Council

## ***The Road Ahead: Building Pathways of Peace***

***Global Summit On Peace Through Tourism***

***Amman, Jordan***

***8 - 10 November 2000***

The International Institute for Peace through Tourism (IIPT) is proud to announce with this Conference, a "Global Summit on Peace through Tourism" to be hosted by the Hashemite Kingdom of Jordan, and sponsored by American Express. The Summit will take place in Amman, Jordan, in November 2000. The Summit aims are to:

- Pay tribute to King Hussein as a Peacemaker
- Demonstrate the support of the world's largest industry for a continuation of the peace process in the Middle East and other regions of the World
- Launch projects and programmes which contribute to the global agenda for peace and sustainable development and the "21<sup>st</sup> Century Agenda for Peace through Tourism"
- Launch a "Coalition of Partners for World Peace through Tourism"
- Bring together world and industry leaders in support of these aims

The formal launch of the Summit will take place in a centre stage ceremony at the World Travel Market in London on 15 November 1999 immediately following the Opening Ceremony. A series of International Symposia/Roundtable discussions will take place during the one-year journey to the Summit to further explore concepts, ideas and initiatives that can contribute to a "21<sup>st</sup> Century Agenda for Peace Through Tourism" as well as commitment to these concepts and programmes. The first of these will take place in London during the World Travel Market. The idea of the Institute was born in the mid-1980's with a millennium vision of "Tourism as a Global Peace Industry". The Global Summit on Peace through Tourism represents the culmination of the "foundation-building phase" of that vision and the launching of a new and exciting "implementation phase".

### ***Coalition of Partners for World Peace Through Tourism***

The International Institute for Peace through Tourism (IIPT) has begun with this Conference, the bringing together of international organisations into a "Coalition of Partners for World Peace through Tourism". Each founding partner is committed to a "Millennium Project" which contributes to the vision of "Tourism as a Global Peace Industry". The Coalition and each of their projects will be launched at the Global Summit on Peace through Tourism.

The following organisations have agreed to become founding partners to date:

Arias Foundation for Peace and Human Progress  
Africa Travel Association  
Asian Association of Convention & Visitor Bureaus  
Dive Travel Industries Association  
  
Euromic  
European Travel Commission

European Trade Fairs Association

International Federation of Travel Journalists  
and Writers

International Federation of Women Travel  
Organisations

Maldives Association of Tourism Industry  
Professional Innkeepers International

Society for the Advancement of Travel for  
the Handicapped

Society of Incentive Travel Executives

Universal Federation of Travel Agents  
Association

National and International organisations at  
this Conference are extended an invitation to  
become members and may do so by  
contacting the IIPT Secretariat, via the  
Registration Desk during the Conference or  
IIPT President, Louis D'Amore. After the  
Conference, please contact Louis D'Amore  
at: IIPT, Fox Hill 13, Cottage Club Road,  
Stowe, Vermont 05672 - USA; tel: 802 253-  
8671 or 253-2658; fax: 802 253-2645; email:  
Partners@IIPT.org

### *21<sup>st</sup> Century Agenda for Peace Through Tourism*

One of the objectives of this conference is to  
begin drafting a "21<sup>st</sup> Century Agenda for  
Peace through Tourism". We have begun  
this process through a three stage "electronic  
dialogue" with interested "Success Story"  
presenters.

The process now continues during the  
conference. We invite you to add your

insights to the document in the section(s) or  
element(s) of the document in which you  
have the greatest interest. Please bring your  
written contribution to the IIPT Secretariat  
in your best-written prose, indicating where  
you feel your contribution(s) should be  
added. Please include your name, title,  
organisation, address and (preferably) email  
or tel/fax on your written contribution.

### *IIPT Membership Organisation*

We will seek to determine interest in an IIPT  
membership organisation during the course  
of the Conference. As part of this  
determination, we will seek your views on  
what the aims and objectives of a

membership organisation might be; member  
services and benefits; frequency; duration and  
content of conferences; a student chapter;  
appropriate membership fees, etc.

### *IIPT Fourth Global Conference*

We invite expressions of interest from countries interested in hosting the IIPT  
Fourth Global Conference. A meeting can be arranged with IIPT President Louis D'Amore  
through the IIPT Secretariat.

## IIPT THIRD GLOBAL CONFERENCE PROGRAMME: SUNDAY 17 OCTOBER 1999

TIME	LOCATION	EVENT	DETAIL/COMMENT
08.30 – 18.00	LOCH SUITE FOYER SCOTTISH CONFERENCE & EXHIBITION CENTRE (SECC)	<b>REGISTRATION DESK OPEN</b>	
09.00 – 11.00	ALSH1 SECC	<b>INTERNATIONAL STUDENT FORUM</b> Sponsored by Johnson & Wales University (USA) <i>Facilitators:</i> Dr Robert Blanchard Director, Johnson & Wales University Dr Gary Praetzel Dean, Tourism & Hospitality, Niagara University	An orientation to the IIPT Third Global Conference including a discussion within a strategic framework on the opportunities, issues and constraints to "Building Bridges of Peace, Culture and Prosperity through Sustainable Tourism" led by Prof Ian Kelly, Swinburne University of Technology, Australia
12.45	Buses depart as follows for the Inter-Faith Service: ➤ SECC ➤ HOLIDAY INN EXPRESS picking up en route at the QUALITY CENTRAL & the GLASGOW MARRIOTT ➤ GLASGOW YOUTH HOSTEL, picking up en route at THE ARGYLL HOTEL		For those preferring to make their own way by public transport, the Underground stop for the University is Byers Road. By bus, the main services are 3 and 44 and these buses can be picked up in George Square and Hope Street.
13.30 – 14.30	Bute Hall, University of Glasgow, University Avenue	<b>INTER-FAITH SERVICE</b> <i>Coordinators:</i> Revd Prof John Riches Theology Department, University of Glasgow Fr Brian Reilly Religious Educ Centre, Archdiocese of Glasgow	An Inter-faith Service of eight major faiths will mark the beginning of the Conference. The Inter-Faith Service will be conducted at the historic Bute Hall, University of Glasgow. The Service has been organised by an Inter-Faith Committee from Glasgow which was brought together specifically for this purpose.
15.00 – 16.00	PEACE GARDEN, FESTIVAL PARK, GOVAN	<b>PEACE GARDEN DEDICATION</b> Rotary Clubs of Glasgow in co-operation with Glasgow City Parks Department and the Govan Initiative <i>Coordinators:</i> Mr Ronald Tasker Rotary District International Coordinator Mr John McLaughlin Chairman, Govan Initiative	The ceremony will include the planting of a "Peace Pole" being presented by the World Peace Prayer Society, a Peace Pipe Ceremony conducted by a Native Elder from Canada and participation of citizens from the local Govan community.
16.00	Buses leave Peace Garden to return to original departure points		
16.30	ALSH1 SECC	<b>MODERATORS' BRIEFING</b>	



IIPT THIRD GLOBAL CONFERENCE PROGRAMME: MONDAY 18 OCTOBER 1999

TIME & LOCATION	SESSION & SPEAKERS	CHAIRMAN/MODERATOR & PRESENTATION DETAIL
07.30 - 18.00 LOCH SUITE FOYER	REGISTRATION DESK OPEN	
08.00 - 18.00 ETIVE	SLIDE PREVIEW ROOM OPEN	
09.00 - 10.00 LOMOND	<b>OPENING CEREMONIES</b> Speakers: <i>APX Nasson, The Lord Provost of Glasgow</i> ♦ Eddie Friel Chief Executive, Greater Glasgow & Clyde Valley Tourist Board ♦ Lord Gordon of Strathblane, <i>Jimmy G.</i> Chairman, Scottish Tourist Board ♦ Louis D'Amore - <i>born US/30 yrs in Canada/ dual citizen</i> Conference Chairman, President, IIPT ♦ Message from Frederico Mayor, Director General, UNESCO <i>video w/</i>	Master of Ceremonies: <i>Eddie Friel</i> Dr Noel Brown President, Friends of the United Nations & Chairman, IIPT International Advisory Board <i>Loc: - 1980 Namia Hill Tourism role &amp; promotes peace</i> - IIPT - mid 1980s/ founded - 1986 <i>1st/2 yr/9k</i> - Tourism with 1st year industry - 219C Africa. 3 lesson. Meeting & NIS - Educ. requirements, <i>is it children</i>
10.00 - 10.30 LOMOND	<b>KEYNOTE SPEAKER</b> ♦ The Right Honourable David Trimble MP <i>(23)</i> First Minister (Designate) Northern Ireland Nobel Peace Prize Winner <i>Trimble</i>	<i>None - all up</i> - <i>Trimble no no tourism</i> - <i>Tourism in UK, pushing peace</i> - <i>Needs - of Guy Fawkes - by heritage</i> - <i>1.6% of N. Ireland / children</i> - <i>Tourism + sports</i> - <i>contribute more to env</i> - <i>it's the pl. in school</i>
10.30 - 11.00 HALL 1	Coffee Break	
11.00 - 12.00 LOMOND	<b>PLENARY SESSION I: GLOBAL PERSPECTIVES</b> Speakers: ♦ Francesco Frangialli <i>- hds by Lord Gordon</i> Secretary General World Tourism Organisation <i>WTO, 1999-0</i> ♦ Jacqueline Aloisi de Lardere <i>(B)</i> Director, Division of Technology, Industry & Economics United Nations Environment Programme <i>UNEP, 1998-0</i>	<i>Global code of Ethics, as I hope it</i> - <i>adoption of San Jose was ref. secret of FA, 2000 ago</i> - <i>of Navia Dec 1980 + more</i> - <i>635 million with 100 million in 98</i> - <i>1.5 billion by 2020 esp. = pressure on env. culture, infra</i> - <i>2.2% annual growth rate</i> - <i>inspired new code</i> - <i>fronewell doc.</i> - <i>360 affiliated organisations of WTO</i>
12.00 - 13.30 HALL 1	LUNCH BREAK	
13.30 - 15.00 ALSH 1	<b>CONCURRENT SESSION IUC - 1: Achieving Sustainable Tourism through International Collaboration</b> Presenters: ♦ Maria Vega Past President Belize Tourism Industry Association, Belize ♦ Gary Russell Baltic Sea Tourism Commission, Denmark ♦ Dr Walter Parham, Honorary Research Fellow Kadoorie Agricultural Research Centre, University of Hong Kong	Moderator: Dr Mindy Reiser, Global Peace Services USA Titles: ♦ Mundo Maya: Where Time, Nature and Man Are One ♦ A Collaborative Development of Cruising as a New Tourism Segment - the Baltic Sea Experience ♦ East - West Collaboration in Developing Sustainable AgroEcological Demonstrations on two South China Tropical Islands Using Science-Based Ecotourists

<p>13.30 – 15.00 ALSH 2</p>	<p><b>CONCURRENT SESSION IUC – 7: Tourism’s Ambassadors for Peace</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Nancy Rivard, Founder and President, Airline Ambassadors, USA</li> <li>♦ Colin Short, Chief Concierge, Lanesborough Hotel, London, UK</li> <li>♦ Lynne Knudsen, Executive Director, Peace Pavillion Project, USA</li> </ul>	<p><i>Moderator:</i> Dr Ishwar Modi, Department of Sociology University of Rajasthan, Jaipur, India</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ Travelling in Service to Humanity: Airline Ambassadors – Caring and Sharing for Each Other and the Earth</li> <li>♦ Les Ciefs d’Or Concierges: Ambassadors of Peace</li> <li>♦ The Children’s Peace Exchange</li> </ul>
<p>13.30 – 15.00 BOISDALE 1</p>	<p><b>CONCURRENT SESSION NBT - 1: Nature Based Tourism – Issues and Opportunities</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Gareth Singleton, Director, Environmental Design Partnership, South Africa</li> <li>♦ Annette Lanjouw, Director, International Gorilla Conservation Program, Rwanda</li> <li>♦ Lorena Villalobos, Press Attachée, Embassy of Costa Rica, UK</li> </ul>	<p><i>Moderator:</i> Dr Thom Kettlekamp, Chair Recreation and Leisure Studies, Houghton College, US</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ The Ecotourism Myth: Challenges to Sustainable Tourism Development in South Africa</li> <li>♦ Ecotourism as a Tool For Conservation and the Fostering of Peace in the Great Lakes Region of Africa</li> <li>♦ Saving the Rainforest – Developing Ecological Awareness – Stimulating Economic Development: La Laguna del Lagarto Lodge, Costa Rica</li> </ul>
<p>13.30 – 15.00 CARRON 1</p>	<p><b>CONCURRENT SESSION RCT - 1: Strategic Approaches to Rural and Community Based Tourism</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Margot Sallows, Manager, Environmental Service, Green Globe, UK</li> <li>♦ Diana McIntyre Pike, Managing Director, The Astra Country Inn and Countrystyle Ltd, Jamaica</li> <li>♦ Martin McDonald, Chief Executive, Rural Development Council, Northern Ireland and Gerry McWhinney, Head of Rural Development, Department of Agriculture, Northern Ireland</li> </ul>	<p><i>Moderator:</i> Dr Dan McDonald, Assistant Professor, University of Northern Iowa, USA</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ Development of Sustainable Tourism in Traditional Communities: An Alternative Livelihood Opportunity – the Philippines Experience</li> <li>♦ Countrystyle Community Tourism: Protecting and Experiencing the Heritage of Jamaican Communities</li> <li>♦ Rural Tourism in Northern Island: What Role for Divided Communities?</li> </ul>
<p>13.30 – 15.00 CARRON 2</p>	<p><b>CONCURRENT SESSION EDU - 1: Education and Research for Sustainable Tourism in the 21<sup>st</sup> Century</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Dr Gary Praetzel, Dean, Tourism and Hospitality, Niagara University and Dr Robert Blanchard, Director, Hospitality Program, Johnson &amp; Wales University, US</li> <li>♦ Dr David Weaver, Senior Lecturer, Griffith University, Australia</li> <li>♦ Betsy Pudliner, Centre for Hospitality, Recreation &amp; Tourism Outreach &amp; Research, Penn State University, USA</li> </ul>	<p><i>Moderator:</i> Dr Tom Baum, The Scottish Hotel School, University of Strathclyde, Scotland</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ Internationalising the Curriculum: The Experience of Niagara University</li> <li>♦ The Co-operative Research Centre for Sustainable Tourism: An Experiment in Partnership</li> <li>♦ The Important Role of Distance Education in Building Foundations of Peace through Tourism</li> </ul>

13.30 – 15.00 DOCHART 1	<b>CONCURRENT SESSION HER - 1: Preserving Heritage through Sustainable Tourism</b> <i>Presenters:</i> ♦ Peter Buchanan, Principal Architect, Historic Scotland, Scotland ♦ Robert Billington, President and Natalie Carter, Director of Operations, Blackstone Valley Tourism Council, USA  ♦ Jim Arnold, Director and Village Manager, New Lanark Conservation Trust, Scotland	<i>Moderator:</i> Tony Gates, Trust Manager, The Mournes Heritage Trust, Northern Ireland  <i>Titles:</i> ♦ Stirling Castle Project: The Great Hall Preservation ♦ Regeneration of an Industrial Landscape through Tourism: The Blackstone River Valley of New England  ♦ New Lanark Conservation Trust: The Restoration and Re-vitalisation of a Decaying Industrial Village
13.30 – 15.00 LOMOND	<b>CONCURRENT SESSION IND - 1: Strategic Approaches to Indigenous Tourism</b> <i>Presenters:</i> ♦ Dennis Moquino, Executive Director, New Mexico Indian Tourism Association, US ♦ Alison Johnston, Executive Director, International Support Group on Sustainable Tourism, Canada ♦ Chief Harry St Denis, President, Mahingan Development Corporation, Canada	<i>Moderator:</i> Anna Nibby-Woods, President, Nebooktook Tours, Canada  <i>Titles:</i> ♦ Reviving the Ancient Traditions of Native Americans in the South West United States ♦ Principles for Partnership Building: Successful Strategies for Indigenous Tourism ♦ Algonquins of Wolf Lake: A Community Approach to Enhancing Culture – Protecting the Land
15.00 – 15.30 HALL 1	Coffee Break	
15.30 – 17.00 ALSH 1	<b>CONCURRENT SESSION HSC – 1: Building North-South Bridges through Sustainable Tourism</b> <i>Presenters:</i> ♦ Ute Wannig, International Co-ordinator, Christian Initiative International Learning, Germany ♦ Angela Kallsch, Tourism Concern, UK ♦ Victor Ray and Abdul Zahed, Alternative Tour, Bangladesh	<i>Moderator:</i> Dr Joan Janson, State University of New York, USA  <i>Titles:</i> ♦ What Do We People Need? ♦ Fair Trade in Tourism: Co-operation through Equality in Trade ♦ Tourism and Socio-Economic Development in a Small State – The Bangladesh Experience
15.30 – 17.00 ALSH 2	<b>CONCURRENT SESSION IUC – 2: Tourism and the Transition from Conflict to Peace</b> <i>Presenters:</i> ♦ Dr Mindy Reiser, Global Peace Services, USA <i>wsh DC</i>  ♦ Dr Tom Baum, The Scottish Hotel School, University of Strathclyde, Scotland ♦ Dr Muhammad Sharif Khan, Al-Hayat Travel & Tours, Pakistan	<i>Moderator:</i> Dr Yoel Mansfeld, Program Director, Centre for Tourism, Pilgrimage and Recreation Research, Israel  <i>Titles:</i> ♦ Building Bridges of International Understanding and Co-operation through Education for Peace Service ♦ Sustainable Tourism Development and the North Atlantic Peace Dividend  ♦ How Tourism Diminishes the Threat of the Indo-Pak War
15.30 – 17.00 BOISDALE 1	<b>CONCURRENT SESSION HER - 2: Strategies and Benefits from the Preservation of Natural and Cultural Heritage</b> <i>Presenters:</i> ♦ Tony Gates, Trust Manager, The Mournes Heritage Trust, Northern Ireland ♦ Dr Ayub Ali Syed, Master of Tourism and Travel Management, Kakatiya University, India ♦ Prof David Harrison, Tourism, Culture & Development, University of North London, UK	<i>Moderator:</i> Robert Billington, President, Blackstone Valley Tourism Council, USA  <i>Titles:</i> ♦ The Mournes Heritage Trust: Protecting and Enhancing an Area of Outstanding Natural Beauty for the Benefit of Present and Future Generations ♦ Cultural Tourism in Deccan Region of Southern India: A Thousand Years of Heritage ♦ Cultural Audits: A Useful Tool of Research for Preserving Cultural Heritage

15.30 – 17.00 BOISDALE 2	<p><b>CONCURRENT SESSION RCT - 2: Innovative Approaches to Rural and Community Based Tourism</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Elissa Williams, Technical Advisor, Uganda Community Tourism Association, Uganda</li> <li>♦ Detlev O Munster, Tourism Planner, KwaZulu-Natal Nature Conservation Service, South Africa and Tim Foggin, Lecturer, Dept of Tourism, Centre for Environment &amp; Development, University of Natal, South Africa</li> <li>♦ Peter Harper, Manager, North Antrim Leader, Ltd, Northern Ireland</li> </ul>	<p><i>Moderator:</i> Margot Sallows, Manager, Environmental Service, Green Globe, UK</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ The Uganda Community Tourism Association: Building Tourism Excellence at the Community Level</li> <li>♦ Enhancing Linkages Between Rural Communities and Protected Areas in Kwazulu-Natal through Tourism</li> <li>♦ North Antrim Leader Camping Barn Initiative</li> </ul>
15.30 – 17.00 CARRON 1	<p><b>CONCURRENT SESSION STD - 1: Tourism's Contribution to Sustainable Economic Development</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Gareth E R White, Chief Executive, Belfast Visitor and Convention Bureau, Northern Ireland</li> <li>♦ Paul Smith, Director, Glasgow Science Centre Charitable Trust, Scotland</li> <li>♦ Jennifer Chan, University of Malaysia Sabah, Malaysia</li> </ul>	<p><i>Moderator:</i> Jim Carr, President, Ceretec Inc, USA</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ "Changing Focus" – A Partnering Approach to Sustainable Urban Tourism and Economic Development in Belfast</li> <li>♦ The Glasgow Science Centre: Centrepiece for Social, Economic and Cultural Development in a 21<sup>st</sup> Century Knowledge Based Economy</li> <li>♦ Tourism Development Opportunities at Community Level: The Experience in Lower Kinabatangan, Sabah, Malaysia</li> </ul>
15.30 – 17.00 CARRON 2	<p><b>SPIRITUALITY IN TOURISM WORKSHOP</b></p> <p>Participants in the Workshop will be invited to share their views on the topic of "Spirituality in Tourism" and the directions that a "Spirituality in Tourism" initiative might take. Interest in a symposium on the topic in the Spring of 2000 will be explored and the content and form such a symposium might take.</p>	<p><i>Facilitators:</i></p> <p>Revd and Prof John Riches, Theology Department, University of Glasgow and Fr Brian Reilly, Religious Education Centre, Archdiocese of Glasgow</p>
15.30 – 17.00 DOCHART 1	<p><b>CONCURRENT SESSION EPP - 1: Promoting Conservation, Biodiversity and Peace – Partnering for Sustainable Tourism</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Stephen Edwards, Manager, Ecotourism Development Program, Conservation International, USA</li> <li>♦ Dr John Hanks, Director, Peace Parks Foundation, South Africa</li> <li>♦ Purevjav Suvd, Program Director, GTZ German Tehnickal Assistance "Development of Buffer Zones of Protected Areas of Mongolia"</li> </ul>	<p><i>Moderator:</i> Chris Gledhill, Regional Park Manager, Clyde Muirshiel Regional Park, Scotland</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ Integrating Biodiversity Considerations into the Tourism Sector: A Global Perspective of Key Issues and Opportunities</li> <li>♦ Transfrontier Conservation Areas in Southern Africa: A Unique Contribution to the Promotion of Sustainable Tourism, Biodiversity, and a Culture of Peace</li> <li>♦ Ecotourism Development in the Protected Areas of Mongolia</li> </ul>
15.30 – 17.00 LOMOND	<p><b>CONCURRENT SESSION TECH - 1: 'State of the Art' Technology for Travel &amp; Tourism: What You Need to Know</b></p> <p><i>Presenters:</i></p> <ul style="list-style-type: none"> <li>♦ Mark Appleford, WorldRes, UK</li> <li>♦ Ashvin Pathak, Managing Director, ICC Travel Systems, UK</li> <li>♦ Jo Ann Bell, Co-Executive Director, Professional Association of Innkeepers International, USA</li> </ul>	<p><i>Moderator:</i> Jo Ann Bell, Co-Executive Director, Professional Association of Innkeepers International and Marcus Endicott, USA</p> <p><i>Titles:</i></p> <ul style="list-style-type: none"> <li>♦ Can the Internet Really Help the Small Tourism Supplier?</li> <li>♦ Internet: Friend or Foe</li> <li>♦ The Internet: Working Wonders for Small Properties</li> </ul>

Monday 5

17.15 – 18.45 ALSH 1	INTERNATIONAL STUDENT FORUM: Sponsored by Johnson & Wales University, USA	<i>Facilitators:</i> Dr Robert Blanchard, Director, Johnson & Wales University, USA Dr Gary Praetzel, Dean, Tourism & Hospitality, Niagara University, USA
17.15 – 18.15 BOISDALE 1	IDEA EXCHANGE AND NETWORKING	

IUC = International Understanding & Collaboration  
EDU = Education  
RCT = Rural & Community Based Tourism  
EPP = Environmental Protection – Parks & Biodiversity  
HER = Heritage

NBT = Nature Based Tourism  
HSC = Human, Social, Cultural Development  
TECH = Technical  
IND = Indigenous Tourism  
STD = Sustainable Tourism Development

IPT THIRD GLOBAL CONFERENCE PROGRAMME: TUESDAY 19 OCTOBER 1999

TIME & LOCATION	SESSION & SPEAKERS	CHAIRMAN/MODERATOR & PRESENTATION DETAIL
07.30 – 18.00 LOCH SUITE FOYER	REGISTRATION DESK OPEN	
08.00 – 18.00 ETIVE	SLIDE PREVIEW ROOM OPEN	
08.30 – 10.00 LOMOND ✓ ✓ ✓	<b>PLENARY SESSION II: PATHWAYS FROM CONFLICT TO PEACE</b> <i>Speakers:</i> ♦ Cora Weiss, President, Hague Appeal for Peace ♦ Elhamy ElZayat, Chairman, Executive Council Middle East & Mediterranean Travel & Tourism Association (MEMTTA) ♦ Dr Pamela Hartigan, Director, Health Promotion World Health Organisation	<i>Master of Ceremonies:</i> Noel Brown: war: long/short industry, resources, skills... Moved students + in host wvs - best a highlight How may Einstein + in war? Name tourism? Tourism mobility USA world pop coming in place No one has done so
10.00 – 10.30 HALL 1	Coffee Break	
10.30 – 12.00 ALSH 1	<b>CONCURRENT SESSION IUC – 3: The Role of Tourism in the Arab – Israeli Peace Process</b> <i>Presenters:</i> ♦ Dr Yoel Mansfeld, Program Director, Centre for Tourism, Pilgrimage and Recreation Research, Israel ♦ Dr Raphael Raymond Bar-On, Advisor to Union of Local Authorities in Israel, Israel ♦ Peter Cave, Senior Lecturer, Department of Hospitality and Tourism, University of Central Lancashire, UK	<i>Moderator:</i> Amos Ron, Centre for Tourism, Pilgrimage and Recreation, University of Haifa, Israel <i>Titles:</i> ♦ Impact of the Arab – Israeli Peace Initiative of the Early to Mid-1990's on the Israeli 'Tourism Climate' ♦ Development and Impacts of Tourism between Israel and its Arab Neighbours ♦ Opportunities and Constraints for Tourism in the Middle East
10.30 – 12.00 ALSH 2	<b>CONCURRENT SESSION IND – 2: Reviving Aboriginal Identity &amp; Spirit Through Tourism</b> <i>Presenters:</i> ♦ Dr Tom Hinch, University of Alberta, Canada ♦ David Andersen, Ecotourism Planner, The Andersen Group Architects, Ltd, USA ♦ Andrea Schulz, Adventure Travel Society, USA	<i>Moderator:</i> Chief Harry St Denis, President, Mahingan Development Corp, Canada <i>Titles:</i> ♦ Maori Attractions in Aotearoa: Strategies for Success ♦ Wa-sh-ow James Bay Wilderness Centre: Welcoming Visitors in the Spirit of Traditional Cree Hospitality ♦ The Ese'eja Native Community Ec lodge and Tour Operation, Tambopata Peru: Benefiting the Community, Their Culture, and Their Environment
10.30 – 12.00 BOISDALE 1	<b>CONCURRENT SESSION STD – 2: Policy Frameworks for Sustainable Tourism Development</b> <i>Presenters:</i> ♦ Earlston McPhee, Bahamas Ministry of Tourism, Bahamas ♦ Duncan Bryden, Scottish Tourism and Environment Forum, Scotland ♦ Anil Mathur, Correspondent, Travel News Asia, India	<i>Moderator:</i> James Carr, President, Ceretec Inc, USA <i>Titles:</i> ♦ Policy Guidelines for Sustainable Tourism Development: The Award Winning Bahamas Experience ♦ The Scottish Tourism and Environmental Forum: Achieving Sustainable Tourism Development through Partnering at the Local and National Level ♦ Preserving the Environment and the Social and Cultural Values of the People Whose Land We Use and Whose Talents We Employ: The Casino Croup of Hotels, India

<p>10.30 – 12.00 BOISDALE 2</p>	<p><b>CONCURRENT SESSION EDU – 2: Visionary Concepts and Practical Applications of Tourism Education and Training</b>  <i>Presenters:</i>                  ♦ Prof Robert W Blanchard, Director, Hospitality Program, Johnson &amp; Wales University, USA                  ♦ Ross Anderson, Partner, ASH Consulting Group, Scotland                    ♦ Anne Brobyn, Director, Hibiscus International-Education Through Travel, Canada</p>	<p><i>Moderator:</i> Dr Gary Praetzel, Dean, Tourism &amp; Hospitality, Niagara University, USA    <i>Titles:</i>                  ♦ Scholarship Fund for the American Dream: The H P Rama Success Story                    ♦ Educational Development in a Sustainable Tourism Context: The Mpumalanga Eco-Tourism Training School, Republic of South Africa                  ♦ Small Group Training: Opportunities to Manage Your Own Group Tour Business</p>
<p>10.30 – 12.00 CARRON 1</p>	<p><b>CONCURRENT SESSION RCT - 3: Rural Tourism – Building Intra &amp; Inter-Community Peace</b>  <i>Presenters:</i>                  ♦ Dr Dan McDonald, Assistant Professor, University of Northern Iowa, USA                    ♦ Dr Steve Holland, Director, Centre for Tourism Research and Development, University of Florida, USA                  ♦ Kaye Thorn, Massey University at Albany, New Zealand</p>	<p><i>Moderator:</i> Dr Steve Ilium, Director, Office of Leisure Research, Southwest Missouri State University, USA    <i>Titles:</i>                  ♦ Silos and Smokestacks: Inter-Community Co-operation in Agri-Tourism Development in Mid-Western USA                  ♦ Co-operative Strategies for Nature Based Tourism: The Florida Experience                    ♦ Waitomo: Tourism's Contribution to a Rural Community (New Zealand)</p>
<p>10.30 – 12.00 CARRON 2</p>	<p><b>CONCURRENT SESSION EPP - 2: Strategic Approaches to Sustainable Tourism in Protected Areas</b>  <i>Presenters:</i>                  ♦ Christopher Gledhill, Regional Park Manager, Clyde Muirshiel Regional Park, Scotland                  ♦ Chinara Sadykova, Co-ordinator of "Tree of Life" and Gulmira Ryskulova, Ecological NGO Consortium of the Kyrgyz Republic                  ♦ Dan Gifford, Travel Program Manager, National Parks and Conservation Association, USA</p>	<p><i>Moderator:</i> Dr John Hanks, Director, Peace Parks Foundation, South Africa    <i>Titles:</i>                  ♦ A Management Model for Sustainable Tourism in Protected Areas: An Integrated Approach Embracing People, Landscape and Wildlife - Clyde Muirshiel Regional Park, Scotland                  ♦ Sustainable Use of Biological and Landscape Diversity in the Kyrgyz Republic – Benefiting People, the Economy and the Environment                  ♦ Designing Travel through Mission: Parksapes – Travelling to National Parks With an Organisation Dedicated to Park Preservation and Protection</p>
<p>10.30 – 12.00 DOCHART 1</p>	<p><b>CONCURRENT SESSION NBT - 2: Global Benefits From Local Strategies – Thinking Globally, Acting Locally</b>  <i>Presenters:</i>                  ♦ Veronica Martain Haverbeck, USA                    ♦ Dr Thom Kettlekamp, Chair Recreation and Leisure Studies, Houghton College, USA                  ♦ Nasir Hossain Nasim, Travel and Tourism Consultant, Transparent Logistic Ltd, Bangladesh</p>	<p><i>Moderator:</i> Dr Patrick Tierney, Professor of Tourism, San Francisco State University, USA    <i>Titles:</i>                  ♦ One Person's Contribution to International Understanding, Heritage Preservation and Community Development: The Story of Wongchu Sherpa, Nepal                  ♦ Promoting Cultural Sensitivity of Third World Communities through First World Ecotourists                  ♦ Impact of Development of Grassroots On Ecotourism in Bangladesh</p>
<p>10.30 – 12.00 LOMOND</p>	<p><b>CONCURRENT SESSION HSC – 2: Nepal's Efforts in Building North-South Bridges</b>  <i>Presenters:</i>                  ♦ Jane Hawkins, Director, The Nepal Trust, Nepal                    ♦ Stephanie Davis, Program Co-ordinator, Himalayan Light Foundation, Nepal                  ♦ Govinda P Dhital, President, Centre for Community Development and Research, Nepal</p>	<p><i>Moderator:</i> Angela Kalisch, Tourism Concern, UK    <i>Titles:</i>                  ♦ A New tourism for a New Century: Experiences of Developmental Tourism in Western Nepal                  ♦ Solar Sisters – A Brighter Future for Himalayan Communities                    ♦ Creating a 'Global Family' by Linking Community Development and Tourism - a Case Study of Community Development in Nepal</p>

12.00 – 13.30 HALL 1	<b>LUNCH BREAK</b>	
12.00 – 13.30 MOAT HOUSE HOTEL	<b>AWARDS LUNCHEON</b> Presentation of IIPT Ambassador for Peace Award to Airline Ambassadors International. Receiving the Award for Airline Ambassadors International – Nancy Rivard, President	<b>Master of Ceremonies:</b> Dr Noel Brown President, Friends of the United Nations & Chairman, IIPT International Advisory Board
13.30 – 15.00 LOMOND	<b>PLENARY SESSION III: BRIDGING DEVELOPED AND EMERGING ECONOMIES</b> <i>Speakers:</i> ♦ Hon Michael Afedi Gizo, President, Africa Travel Association: <i>ATA</i> ♦ Karin Millett, Director, Investment Marketing, Services Dept, Multilateral Investment Guarantee Agency, World Bank Group ♦ Paul Hoskins, Member of the Board of Directors, Pacific Asia Travel Association (PATA), <i>est 1951</i> <i>Nic. for Tunisia</i>	<i>Gizo: Ghana has 9 different coinage papers</i> <i>2000: 25th anniversary of ATA, in Addis Ab. 1975 → 2000</i> <i>Wrench Sw. Africa must write in video clip.</i> <i>Dr. Millett (Ireland)</i> <i>WBG - IDA, IDA</i> <i>WBB - IATA Finance Corp</i> <i>Hoskins: impact of tourism on indig culture</i>
15.00 – 15.30 HALL 1	<b>COFFEE BREAK</b>	
15.30 – 17.00 ALSH 1	<b>CONCURRENT SESSION EPP – 3: Environmental Conservation and Re-Vitalisation through Sustainable Tourism</b> <i>Presenters:</i> ♦ Richard Evanson, Owner and Managing Director, Turtle Island, Fiji ♦ Ishmael Angelo Samad, Project Director, Tacaribe Tours, Trinidad ♦ Maria Vega, Sustainable Futures and the Caye Caulker Branch of the Belize Tourism Industry Association, Belize	<b>Moderator:</b> Prof David Harrison, Tourism, Culture & Development, University of North London, UK <b>Titles:</b> ♦ Turtle Island: A Paradise Re-discovered ♦ The Battle for Turtle Conservation and Protection in Trinidad and Tobago ♦ The Collaboration of Villagers and Government in Protecting a Multi-Habitat Reserve: The Caye Caulker Forest and Marine Reserve, Belize
15.30 – 17.00 ALSH 2	<b>CONCURRENT SESSION EDU – 4: Building Opportunities and Cultural Understanding through Education &amp; Research</b> <i>Presenters:</i> ♦ Ulla Hollmann, Marketing Specialist and Saskia Regamey, Hotelier  ♦ Prof Robert Blanchard, Director, Hospitality Program, Johnson & Wales University, USA ♦ Tom Mustric, Founder and President, the Middle East Peace Foundation, USA	<b>Moderator:</b> Jo Ann Bell, Co-Executive Director, Professional Association of Innkeepers International, USA <b>Titles:</b> ♦ Educating the Disadvantaged for Careers in Hospitality: Jara Hotel School - A Training Centre in an Ethiopian Children's Village ♦ Hospitality Career Training for the Blind: The Statler Centre  ♦ Peace and Tourism: The Missing Link in the Middle East
15.30 – 17.00 BOISDALE 1	<b>CONCURRENT SESSION STD - 3: Planning for Sustainable Tourism Development</b> <i>Presenters:</i> ♦ Danny Cusick, Partnership and Co-ordination Manager, and Gerry Connelly, Client Representative, Dunbartonshire Enterprise, Loch Lomond Project, Scotland ♦ James Carr, President, Ceretec Inc, USA ♦ Andy Grout, Director Jenny Stephenson Family Holiday Association	<b>Moderator:</b> Duncan Bryden, Scottish Tourism and Environment Forum, Scotland <b>Titles:</b> ♦ The Loch Lomond Project, Scotland  ♦ Tourism Development Planning in Kentucky ♦ Social Inclusion and Tourism in the UK



<p>15.30 – 17.00 BOISDALE 2</p>	<p><b>CONCURRENT SESSION HER - 3: The Role of Museums and Technology in Developing a Culture of Peace: An Historic and Future Perspective</b>  <i>Presenters:</i>                  ♦ Dr Peter van den Dungen, Department of Peace Studies, University of Bradford, UK                  ♦ Hans Peter Kurten, Mayor (Retd), Director of Museum, Germany                    ♦ Dr A Murugan, and Prof Duraisamy Selvaraju, Department of Sociology, Annamalai University, India</p>	<p><i>Moderator:</i> Dr Michael Freed, Executive Director, Nature Protection International, USA</p> <p><i>Titles:</i>                  ♦ The Role of Peace Museums in the Development of a Culture of Peace                    ♦ Peace Museum of the "Bridge at Remagen", Germany – Healing the Past, Building Hope for the Future                  ♦ Heritage and Tourism Development: A Case Study of Pondicherry, India</p>
<p>15.30 – 17.00 CARRON 1</p>	<p><b>CONCURRENT SESSION RCT - 4: Partnering for Rural Community Development and Tourism</b>  <i>Presenters:</i>                  ♦ Ellen Rilla, Director, Co-operative Extension, University of California, USA                    ♦ Dennis Dahlin, WPM, Inc Environmental Consultants, USA                  ♦ Christine Noble, Here We Are, Scotland</p>	<p><i>Moderator:</i> Dr Steve Holland, Director, Centre for Tourism Research and Development, University of Florida, USA</p> <p><i>Titles:</i>                  ♦ Agro-Tourism in Northern California: A Co-operative Approach to Adapting Farm Tourism to Local Conditions                  ♦ Earth Friendly Inns and Community Based Tourism                  ♦ Here We Are! Building Bridges Between Visitors and Residents in Shaping the Economy, Culture and Environment of Small Communities</p>
<p>15.30 – 17.00 CARRON 2</p>	<p><b>CONCURRENT SESSION IUC - 4: Building International and Cross-Cultural Understanding through Tourism</b>  <i>Presenters:</i>                  ♦ Dr Vladimir M Kabes, Tourism Consultant, USA                  ♦ Ray Burnett, Director and Dr Kathryn A Burnett, Dicuil Foundation, University of Paisley, Scotland                    ♦ Smadar Kremer and Dorit Shippin, Neve Shalom/Wahat al Salam, Israel</p>	<p><i>Moderator:</i> Pat Hardy, Co-Executive Director, Professional Association of Innkeepers International, USA</p> <p><i>Titles:</i>                  ♦ International Tourism as a Goodwill Signpost to Global Understanding                  ♦ The "Columba Initiative" – Cultural Tourism Contributing to Sustainable Development And Creating Links Between Deprived, Marginal and Peripheral Communities In Gaelic Scotland and Ireland                  ♦ Neve Shalom/Wahat al Salam (Oasis of Peace): How Hospitality Helped a Small Village to Assume a Larger Role in the Arab-Israeli Peace Process</p>
<p>15.30 – 17.00 DOCHART 1</p>	<p><b>CONCURRENT SESSION NBT – 3: Strategies for the Development of Nature Based Tourism – The Caribbean Experience</b>  <i>Presenters:</i>                  ♦ Maria T Bellot, Tourism Consultant, Dominica                  ♦ David Andersen, Ecotourism Planner, The Andersen Group Architects, Ltd, USA                  ♦ Opio Morani, Education Development Officer, Tacaribe Tours, Trinidad</p>	<p><i>Moderator:</i> Earlston McPhee, Bahamas Ministry of Tourism, Bahamas</p> <p><i>Titles:</i>                  ♦ Tourism Development in the Nature Island of the Caribbean: A Case Study of Dominica                  ♦ A Participative Approach to a Community-based Ecotourism Strategy: Acklins and Crooked Islands in the Bahamas                  ♦ A Remote Rural Community's Social and Economic Development through Ecotourism: Case Study of Matelot, Trinidad</p>

<p>15.30 – 1700 LOMOND</p>	<p><b>CONCURRENT SESSION HSC – 3: Creating Opportunities for Human and Community Development</b>  <i>Presenters:</i>                  ♦ Pam Scott, The Paths for All Partnership, Scotland                  ♦ Julia Ionides, MA Churchill Travelling Fellow, Administrator, The Dog Rose Trust, UK                  ♦ Prof Joan Janson, State University of New York, USA</p>	<p><i>Moderator:</i> Prof Lois Wasserspring, Dept of Political Science, Wellesley College, USA   <i>Titles:</i>                  ♦ A Partnership Approach to Creating Paths for Walking, Cycling and Horse Riding                  ♦ The Accessible March: Making the Countryside Accessible to All                   ♦ Why Did One Successful Festival Become Two? Arts and Crafts Festivals in Central Pennsylvania</p>
<p>17.15 – 18.45 ALSH 1</p>	<p><b>INTERNATIONAL STUDENT FORUM: Sponsored by Johnson &amp; Wales University, USA</b></p>	<p><i>Facilitators:</i>                  Dr Robert Blanchard, Director, Johnson &amp; Wales University, USA                  Dr Gary Praetzel, Dean, Tourism &amp; Hospitality, Niagara University, USA</p>
<p>17.15 – 18.15 BOISDALE 1</p>	<p><b>IDEA EXCHANGE AND NETWORKING</b></p>	

**HIPT THIRD GLOBAL CONFERENCE PROGRAMME: WEDNESDAY 20 OCTOBER 1999**

TIME & LOCATION	SESSION & SPEAKERS	CHAIRMAN/MODERATOR & PRESENTATION DETAIL
07.30 – 18.00 LOCH SUITE FOYER	REGISTRATION DESK OPEN	
08.00 – 18.00 ETIVE	SLIDE PREVIEW ROOM OPEN	
08.30 – 10.00 LOMOND	<b>PLENARY SESSION IV: ONE EARTH – ONE FAMILY</b> ♦ Hutton G Archer, Senior External Relations Co-ordinator, Global Environment Facility ♦ Jeremy Harris, Mayor of Honolulu and Chairman of the Mayors Asia-Pacific Environmental Summit ♦ Subash Goyal, President, Indian Association of Tour Operators	<i>Master of Ceremonies:</i>
10.00 – 10.30 HALL 1	Coffee Break	
10.30 – 12.00 ALSH 1	<b>CONCURRENT SESSION IUC – 5: The Role of Tourism in the Arab-Israel Peace Process – II</b> <i>Presenters:</i> ♦ Dr Mohammed Shtayyeh, President, Palestinian Centre for Regional Studies, Palestine ♦ Prof Shaul Krakover, Ben-Gurion University of the Negev, Beer-Sheva, Israel ♦ Amos Ron, Centre for Tourism, Pilgrimage and Recreation, University of Haifa, Israel	<i>Moderator:</i> Dr Vladimir M Kabes, Tourism Consultant, USA  <i>Titles:</i> ♦ Tourism with Peace Culture ♦ Tourism and Peace: The Middle East Experience Across Newly Opened Boundaries ♦ Muslim Incoming Tourism to Israel from Non-Arab Countries: The Reality and the Dream
10.30 – 12.00 ALSH 2	<b>CONCURRENT SESSION IUC – 6: The Power of Personal Approaches in Hospitality</b> <i>Presenters:</i> ♦ Pat Hardy, Co-Executive Director, Professional Association of Innkeepers International, USA ♦ Hazel Tucker, Department of Anthropology, University of Durham, UK ♦ Lynne Knudsen, Executive Director, Peace Pavilion Project, USA	<i>Moderator:</i> Dr Mindy Reiser, Global Peace Services, USA  <i>Titles:</i> ♦ Bed and Breakfast and Country Inns: 'Bioneers' of the Industry – The Natural Way to Travel ♦ Case Study of the Host-Guest Relationship in a Turkish Village ♦ SERVAS: Changing the World into Family
10.30 – 12.00 BOISDALE 1	<b>CONCURRENT SESSION HSC – 4: Human Resource Development and Tourism</b> <i>Presenters:</i> ♦ Veronica Wallace, International Customer Care, Scotland ♦ Prof Lois Wasserspring, Dept of Political Science, Wellesley College, USA ♦ Dr Terry Lam, Hong Kong Polytechnic University, China and Dr Tom Baum, Scottish Hotel School, University of Strathclyde, Scotland	<i>Moderator:</i> Prof Dianne Davis, President, International Council for Caring Communities Inc, USA  <i>Titles:</i> ♦ Tourism Opens Minds, Opens Doors: The Edinburgh City Centre Representative Project ♦ Oaxaca's Women Artisans and Tourism in Mexico; The Vulnerabilities of Being Female ♦ An Investigation of Job Satisfaction Among Managers in the Hong Kong Chinese Restaurant Sector

<p>10.30 – 12.00 BOISDALE 2</p>	<p><b>CONCURRENT SESSION STD – 4: Balancing Tourism Development and Environmental Protection</b>  <i>Presenters:</i>                  ♦ Tony Mercer, Head of Quality Assurance, Scottish Tourism Board, Scotland                  ♦ Chenxing Liu, Editor, China Tourism News – English Edition, China                  ♦ Prof Esteban Bardolet, University of the Balearic Islands, Spain</p>	<p><i>Moderator:</i> To be announced  <i>Titles:</i>                  ♦ Scotland's Green Tourism Business Scheme: Key to Scotland's Marketing Strategy and High Quality Destinations                  ♦ Establishing an Environmental Management System for Resort Development: The Sanya Nanshan Cultural Tourism Zone, China                  ♦ Managing Success to be Sustainable: The Balearic Islands of the Western Mediterranean</p>
<p>10.30 – 12.00 CARRON 1</p>	<p><b>CONCURRENT SESSION NBT – 5: Promoting Nature Based Tourism, Peace and Environmental Sustainability</b>  <i>Presenters:</i>                  ♦ Dr Michael Freed, Executive Director, Nature Protection International, USA and Andrey Suknov, Director of The Baikal Centre for Regional Tourism, Russia                  ♦ Dr Patrick Tierney, Professor of Tourism, San Francisco State University, USA                  ♦ Prof Andrew Chan, Hong Kong Polytechnic Institute, China</p>	<p><i>Moderator:</i> Dr Walter Parham, Honorary Research Fellow, Kadoorie Agricultural Research Centre, University of Hong Kong, China  <i>Titles:</i>                  ♦ Peace and Environmental Sustainability in Russia: "The Green Walk"                  ♦ Obstacles To Visitation of Natural Areas and the Success of Program Initiatives to Bridge Participation Barriers                  ♦ Ecotourists From a Newly Industrialising Area: A Survey on the Attitudes and Behaviour of Hong Kong Tourists</p>
<p>10.30 – 12.00 CARRON 2</p>	<p><b>CONCURRENT SESSION EPP – 4: Protecting the Environment: Collaborative Initiatives Involving Local Communities</b>  <i>Presenters:</i>                  ♦ Sanjay Nepal, Research Specialist, University of Bern, Switzerland                  ♦ Dr Ishwar Modi, Department of Sociology, University of Rajasthan, Jaipur, India                  ♦ Janet Cochrane, University of Hull, UK</p>	<p><i>Moderator:</i> Stephen Edwards, Manager, Ecotourism Development Program, Conservation International, USA  <i>Titles:</i>                  ♦ Managing Tourism and Environment in Mt Everest National Park                  ♦ A River is Re-born                  ♦ Protecting the Environment and Enhancing Social Welfare: Case Study of Mount Bromo Tengger, Semeru (East Java, Indonesia)</p>
<p>10.30 – 12.00 DOCHART 1</p>	<p><b>CONCURRENT SESSION NBT – 4: Nurturing Ecological Values and Socio-Economic Development: Sampling the Diversity in Approaches to Ecotourism</b>  <i>Presenters:</i>                  ♦ Aaron Yeung, Hong Kong Institute of Education and Florence Tong, Publisher, Social Science, Parson Education China Ltd, and Florence Mei-fong Tong, Publisher, Pearson Education China Ltd, Hong Kong                  ♦ David Andersen, Ecotourism Planner, the Andersen Group Architects Ltd, USA and Rick MacLeod Farley, MacLeod Farley &amp; Associates, Canada                  ♦ Paola Mejia, Catholic University of Ecuador, Ecuador</p>	<p><i>Moderator:</i> Maria Bellot, Tourism Consultant, Dominica  <i>Titles:</i>                  ♦ Opportunities and Constraints to Development of Ecotourism in Hong Kong                  ♦ Cree Village EcoLodge: Reflecting the Values and Traditions of Cree Culture                  ♦ Children as Strategic Promoters of Ecotourism: Environmental Education Program of the Yunguilla Community, Ecuador</p>

<p>10.30 – 12.00 LOMOND</p>	<p><b>CONCURRENT SESSION EDU – 3: Educating for a Culture of Peace</b>  <b>Presenters:</b>                  ♦ Julia Morton-Marr, President, Canada                  ♦ Sashana Askjellerud, PhD Student, University of Brighton, Eastbourne, UK                  ♦ Dr Mary De Qumsieh, Director, Anat Folk and Cultural Women's Centre, Palestine</p>	<p><b>Moderator:</b> Anne Brobyn, Hibiscus International-Education Through Travel, Canada  <b>Titles:</b>                  ♦ Educating the Young for a Culture of Peace: The International Holistic Tourism Education Centre (IHTEC) and the Council of Global Issues                  ♦ Travel's Contribution to <u>Self-Development</u>, Cultural Understanding and Peace                  ♦ Teaching Peace and Preserving Heritage through Tourism</p>
<p>12.00 – 13.30 Hall 1</p>	<p><b>LUNCH BREAK</b></p>	
<p>13.30 – 17.00 LOMOND</p>	<p><b>SPECIAL HALF-DAY SESSION: SUSTAINABLE TOURISM IN THE 21<sup>ST</sup> CENTURY</b>  <b>Speakers:</b>                  ♦ Prof Bernard Lane, Co-Editor, Journal of Sustainable Tourism                  ♦ Margot Sallows, Manager, Environmental Service, Green Globe, UK    <b>Case Studies:</b>                  ♦ Eddie Friel, Chief Executive, Greater Glasgow &amp; Clyde Valley Tourist Board                  ♦ Robert Zimmer, Omikron Group Inc/Zimmer Hundley Associates</p>	<p><b>Moderator:</b>                  Dr Noel Brown                  President, Friends of the United Nations                  &amp; Chairman, IIPT International Advisory Board    <b>Case Study Titles:</b>                  ♦ Tourism's Contribution to the Re-Vitalisation of the City of Glasgow, Scotland                  ♦ Re-Defining Sustainability for the 21<sup>st</sup> Century: Understanding the Land, Its People, and Their Culture – The Playa Carmel Resort Project, Guanacaste Province, Costa Rica</p>
<p>15.00 – 15.30 HALL 1</p>	<p>Coffee Break</p>	

school here  
further

1) Julia: 2000 diploma → her children in Adelaide, only, engaged: service, slides, career  
 → very level rise  
 1984 school Peace fords started 1 school  
 2nd school up 30-odd  
 1) School Peace fords  
 2) workshop Peace Pathways  
 3) Home Peace Park  
 4) Creative Workshops  
 nice layout

- St. Agnes school, chaplain, center  
 1985 Peace fords  
 - 1988 to Canada (from Australia)  
 - Page of Robert Miller  
 - Curriculum for school Peace fords  
 - Peace matrix 2

- Annals of Tourism Research  
 not 50 more  
 on Peace fords  
 3 yrs ago ant  
 - Do we want  
 in model  
 "Planning tourism  
 for global peace"  
 - concept of geo-facts

2) Sashana: winnie the Pooh, chick to Beer  
 clouds is like what do you see - horrograph

"I am not looking for anything else"  
 Not concerned with it, but a result

Annals of Tourism Research  
 & other stuff  
 availability

what is the  
 Minister must pop up in Sep - think 25  
 with

Thursday 2

combined  
 15 Nov 19  
 > present

<p>10.30 - 12.00  <b>CARRON 2</b></p>	<p><b>CONCURRENT SESSION HER - 4: Pathways to Peace, Cultural Development, and Environmental Sustainability</b>  <b>Presenters:</b>      ♦ G C Verma, Chief Editor, Tourism &amp; Wildlife Magazine, India      ♦ R Jonathan Meigs, President, Visionary Marketing Concepts, USA      ♦ Dr Justine Digance, School of Tourism and Hotel Management, Griffith University, Australia</p>	<p><b>Moderator:</b> Dr Kathryn Burnett, Dicuil Foundation, University of Paisley, Scotland  <b>Titles:</b>      ♦ The Promotion of International Peace through Tourism      ♦ The Cultural Highway - Let's Build It!      ♦ Pilgrimage and Contested Sites - Australia</p>
<p>10.30 - 12.00  <b>DOCHART 1</b></p>	<p><b>WORKSHOP 1: Peace and Tourism: A SWOT Analysis</b>      A workshop to explore the opportunities, issues and constraints to Tourism as a vital force for peace. The workshop will serve as excellent preparation for the workshops to follow in the afternoon which are designed to develop an Action Agenda for the 21<sup>st</sup> Century Agenda for Peace through Tourism.</p>	<p><b>Facilitator:</b> Prof Ian Kelly, Professor, Swinburne University of Technology, Australia</p>
<p>10.30 - 12.00  <b>LOMOND</b></p>	<p><b>CONCURRENT SESSION IND - 3: Successes in Aboriginal Human, Social and Cultural Development</b>  <b>Presenters:</b>      ♦ Sandra White, FirstHost Manager, Urban Native Indian Education Society, British Columbia, Canada      ♦ Rick MacLeod Farley, MacLeod Farley &amp; Associates, Canada      ♦ Prof Barbara D Steffen, Dept of Tourism and Hospitality, City University of New York, USA</p>	<p><b>Moderator:</b> Barry Parker, Barry Parker, President, Spirit Hawk Aboriginal Tourism Services, Canada  <b>Titles:</b>      ♦ A Formula For Success: A Hospitality Training Model In Aboriginal Communities      ♦ Wikwemikong's Traditional Anishinabe Village: Meeting the Dual Goals of Community Education and Tourism Development      ♦ The Mapuche Women of Comunidad Juan Antonio Hueche, Chile - Regaining a Cultural Identity through Tourism</p>
<p>12.00 - 13.30  <b>HALL 1</b></p>	<p><b>LUNCH BREAK</b></p>	<p>high up at next conference they should be here</p>
<p>13.30 - 15.00  <b>ALSH 1</b></p>	<p><b>CONCURRENT WORKSHOP 1: EDUCATORS WORKSHOP</b>      The Concurrent Workshops are designed to develop an Action Agenda for the 21<sup>st</sup> Century Agenda for Peace through Tourism. Additional workshops will be added during the course of the conference based on the expressed interest of Conference participants.</p>	<p><b>Facilitator:</b> Prof Robert Blanchard, Director, Johnson &amp; Wales University, USA</p>
<p>13.30 - 15.00  <b>ALSH 2</b></p>	<p><b>CONCURRENT WORKSHOP 2: TOWARDS A WORLD FORUM FOR INDIGENOUS TOURISM WORKSHOP</b></p>	<p><b>Facilitator:</b> Marsha Smoke, Secretary/Treasurer, Islands of the Golden Eagle Foundation</p>
<p>13.30 - 15.00  <b>BOISDALE 1</b></p>	<p><b>CONCURRENT WORKSHOP 3: BUILDING PEACE THROUGH TOURISM IN NORTHERN IRELAND</b></p>	<p><b>Facilitator:</b> To be announced</p>
<p>13.30 - 15.00  <b>BOISDALE 2</b></p>	<p><b>CONCURRENT WORKSHOP 4: BUILDING PEACE THROUGH TOURISM IN THE MIDDLE EAST</b></p>	<p><b>Facilitator:</b> To be announced</p>
<p>13.30 - 15.00  <b>CARRON 1</b></p>	<p><b>CONCURRENT WORKSHOP 5: BUILDING PEACE THROUGH TOURISM IN THE FORMER YUGOSLAVIA</b></p>	<p><b>Facilitator:</b> To be announced</p>
<p>13.30 - 15.00  <b>CARRON 2</b></p>	<p><b>CONCURRENT WORKSHOP 6: BUILDING PEACE THROUGH TOURISM ON THE BORDER OF INDIA &amp; PAKISTAN</b></p>	<p><b>Facilitator:</b> Dr Ishwar Modi, Department of Sociology, University of Rajasthan, Jaipur, India</p>

modern secular  
 pilgrims, esp spiritual  
 quest - Wallmarks of pilgrim  
 why are you here?  
 (ie at spiritual place site)

SWOT: Strengths/Weaknesses/Opportunities/Threats  
 "War as contributor to tourism" = threat or hindrance  
 or neutralize perception as an contributor to peace  
 Kenyan: Gahinga. Mt Kenya III Proper strategies for connecting  
 through to  
 themes  
 F2 weeks  
 C.A. Ave for Peace

\* Not here sign outlines, hotel groups  
 tour operators conference must move

All workshops meant to generate action  
 comments for next agenda

}  
 }

13.30 – 15.00 DOCHART 1	CONCURRENT WORKSHOP 7: RETIRED PERSONS AS AMBASSADORS FOR PEACE	<i>Facilitator:</i> Professor Diane Davis, President, International Council for Caring Communities, USA
13.30 – 15.00 LOMOND	CONCURRENT WORKSHOP 8: THE CULTURAL HIGHWAY – LET'S BUILD IT!	<i>Facilitator:</i> Jonathan Meigs, President, Visionary Marketing Concepts, USA
15.00 – 15.30 HALL 1	COFFEE BREAK	
15.30 – 17.00 LOMOND	CLOSING PLENARY: PRESENTATIONS FROM WORKSHOP FACILITATORS AND CONFERENCE WRAP UP	<i>Moderator:</i>
19.00 RANDOLPH HALL, UNIVERSITY OF GLASGOW	GALA BANQUET	

## Concurrent Session Presenters' Index

David Andersen	NBT - 3 NBT - 4	Veronica Martain Haverback	NBT - 2
Ross Anderson	IND - 23	Anil Mathur	STD - 2
Mark Appleford	EDU - 2	Martin McDonald	RCT - 1
Jim Arnold	Tech - 1	Dan McDonald	RCT - 3
Sashana Askjellerud	HER - 1	Diana McIntyre Pike	RCT - 1
Esteban Bardolet	EDU - 3	Earlston McPhee	STD - 2
Raphael Raymond Bar-On	STD - 4	Gerry McWhinney	RCT - 1
Tom Baum	IUC - 3	R. Jonathan Meigs	HER - 4
Jo Ann Bell	HSC - 4 EDU - 1	Paola Mejia	NBT - 4
Maria Bellot	TECH - 1	Tony Mercer	STD - 4
Robert Billington	NBT - 3	Ishwar Modi	EPP - 4
Robert Blanchard	HER - 1	Dennis Moquino	IND - 1
Anne Brobyn	EDU - 1 EDU - 2	Opio Morani	NBT - 3
Duncan Bryden	EDU - 2	Julia Morton- Marr	EDU - 3
Peter Buchanan	STD - 2	Detlev Munster	RCT - 2
Ray Burnett	HER - 1	Annamalai Murugan	HER - 3
Kathryn Burnett	IUC - 4	Tom Mustric	EDU - 4
James Carr	IUC - 4	Sanjay Nepal	EPP - 4
Natalie Carter	STD - 3	Anna Nibby-Woods	IND - 1
Peter Cave	HER - 1	Annamaria Nicholson	RCT - 6
Jennifer Chan	IUC - 3	Christina Noble	RCT - 4
Andrew Chan	STD - 1	Walter Parham	IUC - 1
Chenxing Chenxing Liu	NBT - 5	Barry Parker	IND - 3
Janet Cochrane	STD - 4	Ashvin Pathak	Tech - 1
Gerry Connelly	EPP - 4	Gary Praetzel	EDU - 1
Clare Cummings	STD - 3	Betsy Pudliner	EDU - 1
Danny Cusick	HSC - 5	Victor Ray	HSC - 1
Dennis Dahlin	STD - 3	Saskia Regamey	EDU - 4
Stephanie Davis	RCT - 4	Mindy Reiser	IUC - 2
Dianne Davis	HSC - 2	Elien Rilla	RCT - 4
Mary De Qumsieh	HSC - 5	Nancy Rivard	IUC - 7
Catherine Deleo	EDU - 3	Amos Ron	IUC - 5
Govinda Dhital	EPP - 5	Tom Rowen	EPP - 5
Justine Digance	HSC - 2	Gary Russell	IUC - 1
Stephen Edwards	HER - 4	Guilmira Ryskulova	EPP - 2
Marcus Endicott	EPP - 1	Chinara Sadykova	EPP - 2
Richard Evanson	TECH - 1	Margot Sallows	RCT - 1
Tracy Farrell	EPP - 3	Ishmael Angelo Samad	EPP - 3
Tim Foggin	EPP - 5	Andrea Schulz	IND - 2
Michael Freed	RCT - 2	Pam Scott	HSC - 3
Tony Gates	NBT - 5	Duraisamy Selvaraju	HER - 3
Dan Gifford	HER - 2	Dorit Shippin	IUC - 4
Chris Gledhill	EPP - 2	Colin Short	IUC - 7
Andy Grout	EPP - 2	Mohammed Shtayyeh	IUC - 5
John Hanks	STD - 3	Gareth Singleton	NBT - 1
Pat Hardy	EPP - 1	Paul Smith	STD - 1
Peter Harper	IUC - 6	Harry St. Denis	IND - 1
David Harrison	RCT - 2	Barbara Steffen	IND - 3
Jane Hawkins	HER - 2	Andrey Suknov	NBT - 5
Tom Hinch	HSC - 2	Purevjav Suvd	EPP - 2
Stephen Holland	IND - 2	Ayub Ali Syed	HER - 2
Ulla Hollmann	RCT - 3	Kaye Thorn	RCT - 3
Nasir Hossain Nasim	EDU - 4	Patrick Tierney	NBT - 5
Steve Illum	NBT - 2	Florence Tong	NBT - 4
Julia Ionides	RCT - 3	Hazel Tucker	IUC - 6
Joan Janson	HSC - 3	Peter van den Dungen	HER - 3
Alison Johnston	HSC - 3	Maria Vega	IUC - 1 EPP - 3
Vladimir Kabes	IND - 1	Kathy Velander	RCT - 6
Angela Kalisch	IUC - 4	G.C. Verma	HER - 4
Ian Kelly	HSC - 1	Lorena Villalobos	NBT - 1
Thom Kettelkamp	Workshop -1	Veronica Wallace	HSC - 4
Muhammad Khan	NBT - 2	Ute Wannig	HSC - 1
Lynne Knudsen	NBT - 2	Lois Wasserspring	HSC - 4
Shaul Krakover	IUC - 2	David Weaver	EDU - 1
Smadar Kremer	IUC6 - IUC7	Gareth White	STD - 1
Hans Peter Kurten	IUC - 5	Sandra White	IND - 3
Terry Lam	IUC - 4	Roger Wild	HSC - 5
Annette Lanjouw	HER - 3	Elissa Williams	RCT - 2
Rick MacLeod Farley	HSC - 4	Aaron Yeung	NBT - 4
Yoel Mansfeld	NBT - 1	Abdul Zahed	HSC - 1
	NBT - 4 IND - 3		
	IUC - 3		



## Conference Information

### Registration Desk

The Conference Registration Desk will be open daily at the SECC in the Loch Suite Foyer. For specific opening times, please see the detail of the Programme. For any information you require during your stay, please come to the Registration Desk. All messages taken for delegates will be retrievable at the Registration Desk

### Contact Numbers

The telephone number for the Registration Desk is 44 (0)141 576 3152. The fax number for the Conference is 44 (0)141 576 3162.

### IIPT Secretariat

The IIPT Secretariat can be contacted through the Registration Desk in the Loch Suite Foyer.

### Presenters

On arrival, Presenters should report first to the Registration Desk. Thereafter, if audio-visual aids are required and have been advised previously to the IIPT, Presenters should report to the Slide Preview Room, which is Etive, not less than 2 hrs prior to their presentation. In the case of early morning presentations, Presenters should report to the Slide Preview Room the previous day.

### First Aid

The Medical Centre can be located on the main concourse next to the SECC Information Desk and is obtainable on extension 333.

### Emergency Procedures

In the event of an emergency, delegates are instructed to follow the directions of the SECC stewards. Full information on Emergency Procedures is available from the SECC Information Desk on the main concourse.

### Car Parking

Car parking is available on site at a cost of £3 per visit. During the Conference the car park will be open 07.30hrs - 18.30hrs.

### SECC Information Desk

The SECC has its own Information Desk/Business Centre. During the Conference, it will be open at the following times

17.10.99	11.00 - 16.00	20.10.99	07.30 - 18.00
18.10.99	07.30 - 18.00	21.10.99	07.30 - 18.00
19.10.99	07.30 - 18.00		

### Cloakroom Facilities

The SECC Cloakroom will be open each day. The cost is .50p per item deposited.

### Banking Facilities

The Clydesdale Bank will be open on site as follows:

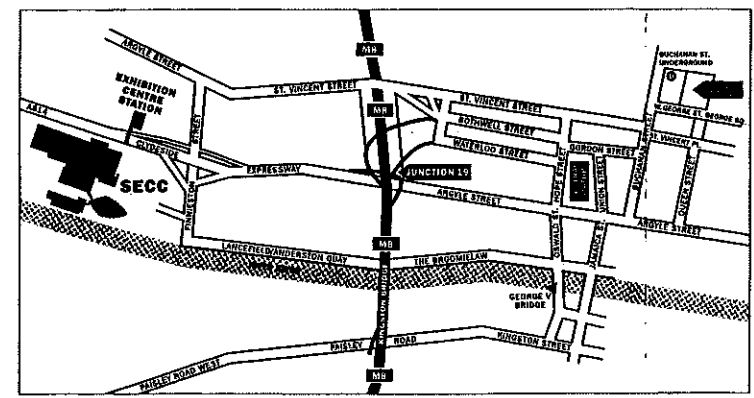
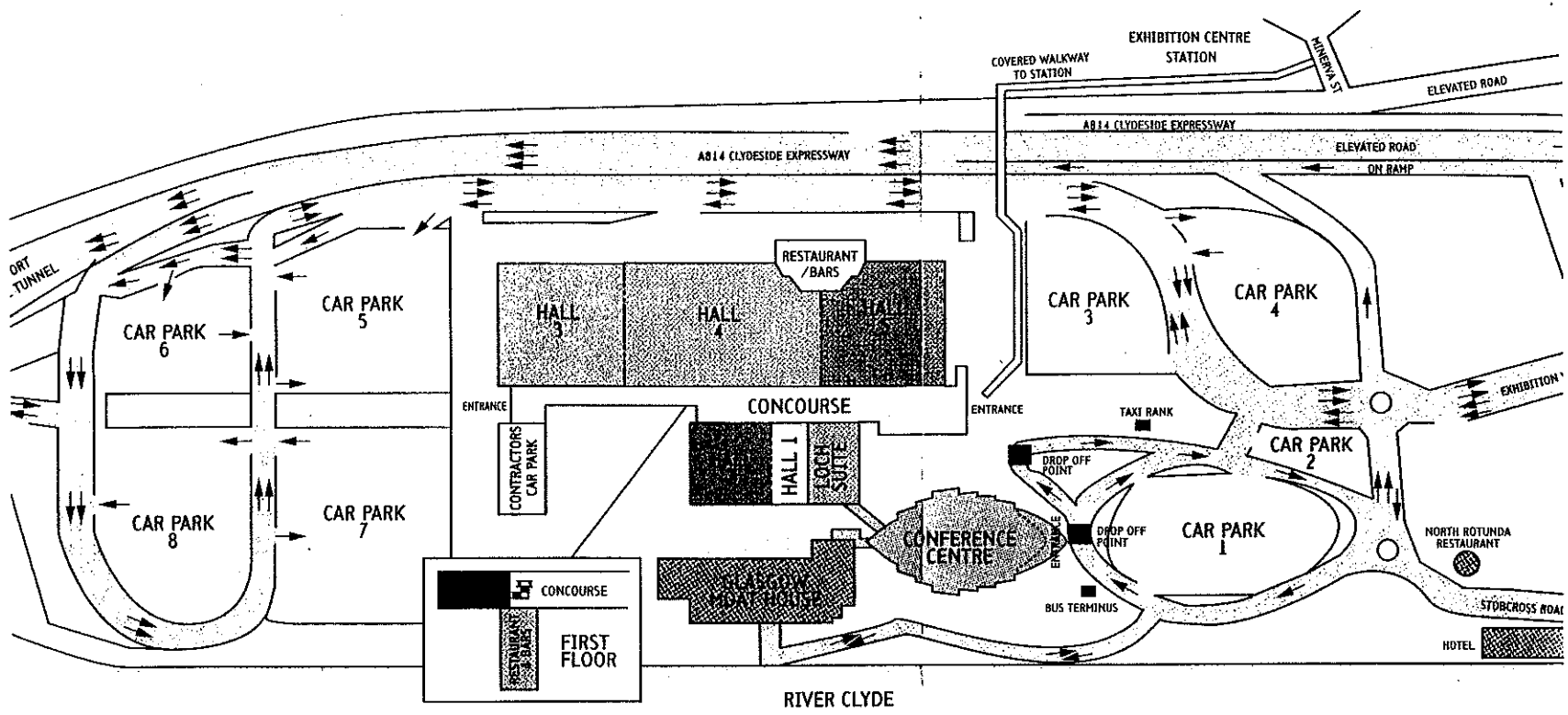
17.10.99	10.00 - 16.00	20.10.99	12.00 - 16.00
18.10.99	14.00 - 16.00	21.10.99	12.00 - 16.00
19.10.99	12.00 - 16.00		

A cash machine facility is available at all times.

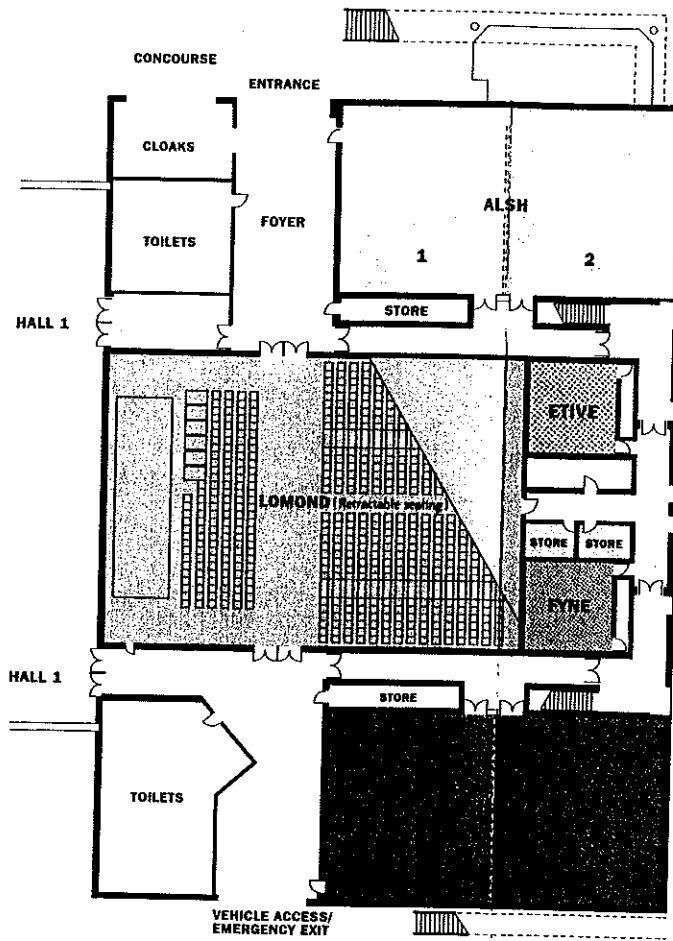
### Catering

Delegates have been given vouchers for coffee and food. Please note that these are only redeemable on the day indicated on the voucher and only within the SECC as per the information on the vouchers. They are not exchangeable for cash.

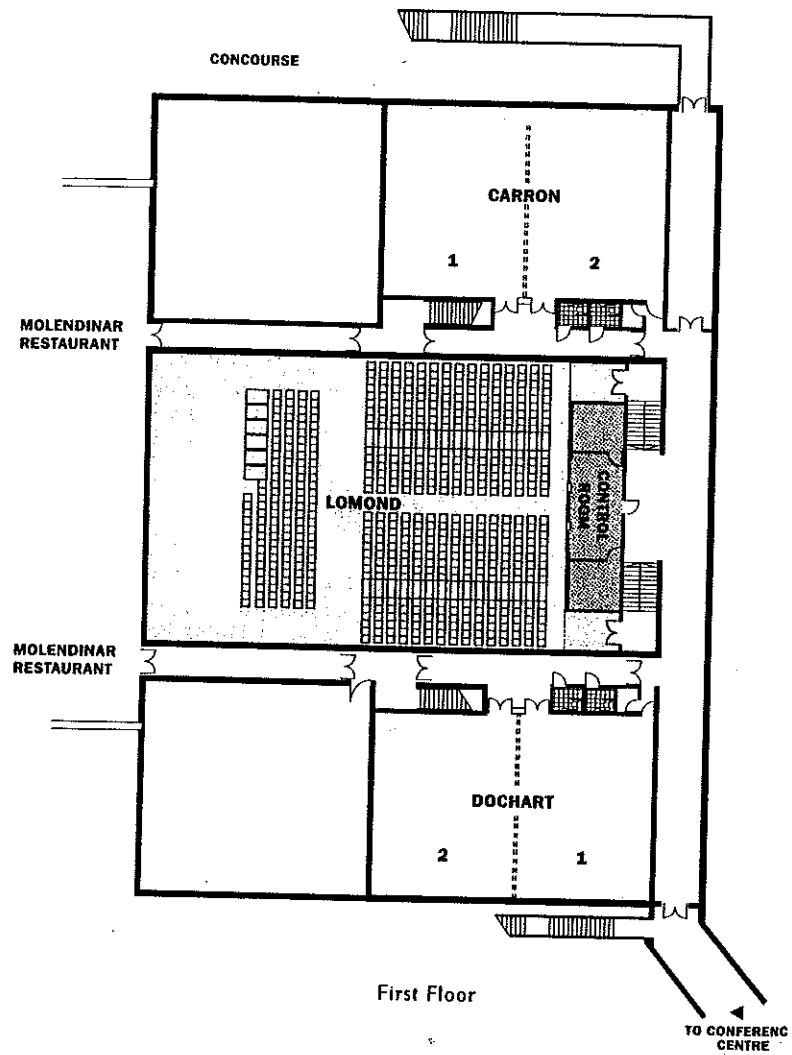
Scottish Conference & Exhibition Centre: Loch Suite



Technical facilities through highest standard. Sound are all computer managed for professional and strict lines plus cabling for video links are in-built for multi. All of these facilities are (239,000ft<sup>2</sup>) of exhibit halls, providing flexible exhibitions, banquets, etc. Situated right in the heart of the exciting and vibrant city of Glasgow, accessibility yet it is one of the world's most spectacular



Ground Floor



First Floor

Scottish Conference & Exhibition Centre: Loch Suite